

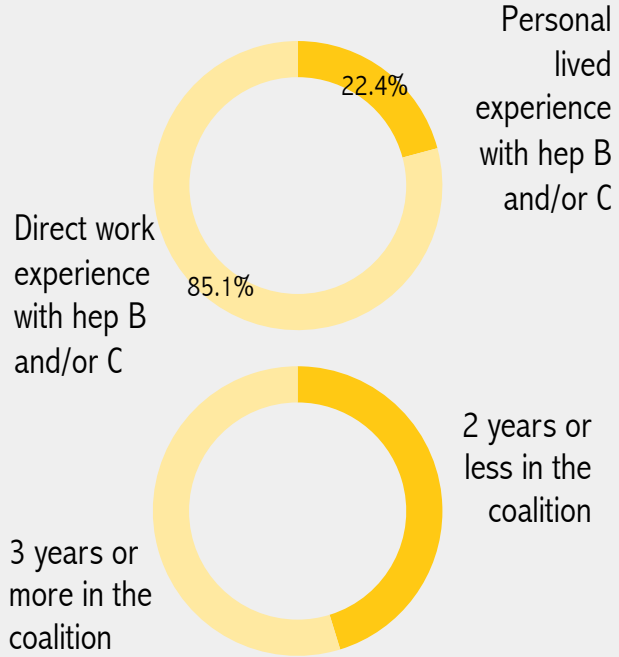
# HEP FREE NYC CHECK- IN SURVEY RESULTS

June 2021

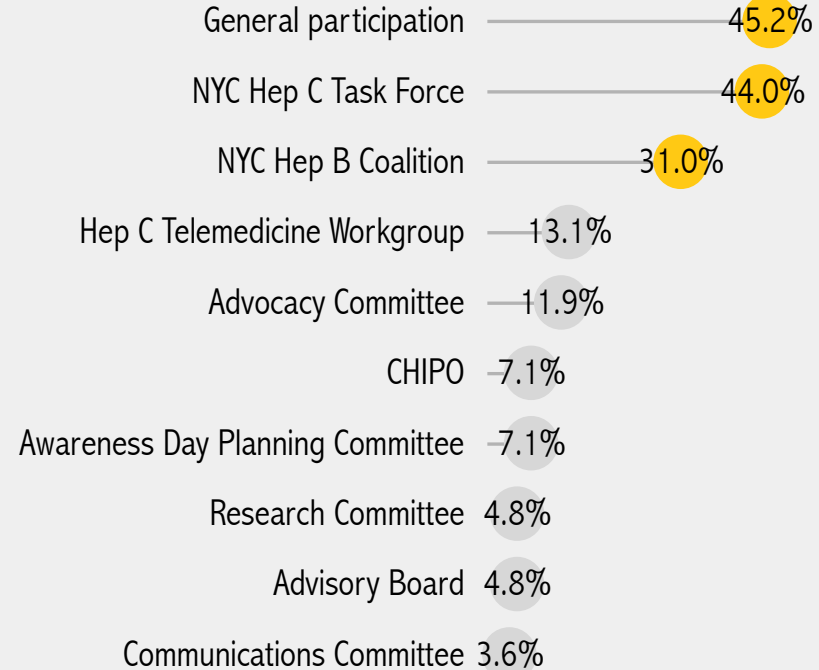
# COALITION SURVEY

- Purpose: check-in on coalition, especially given changes during COVID
- Distributed Winter 2021
- 84 responses – thank you to those who participated!
- Limitation: the participants who responded to this survey are likely more active in the coalition than the ones who did not take the time to respond

# WHO RESPONDED?



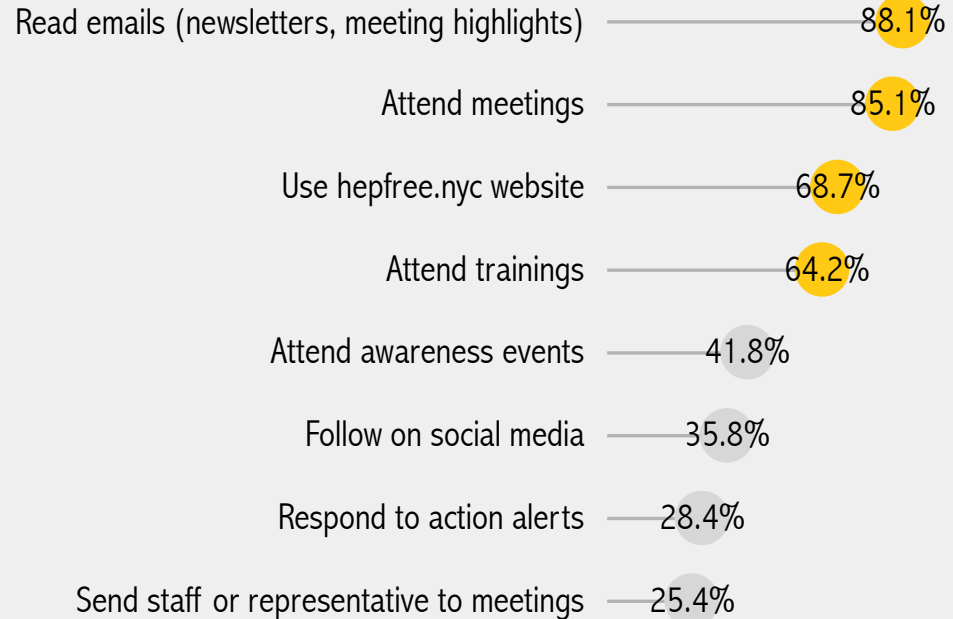
Respondents participate in an average of 1.8 coalition initiatives



# WHO RESPONDED?

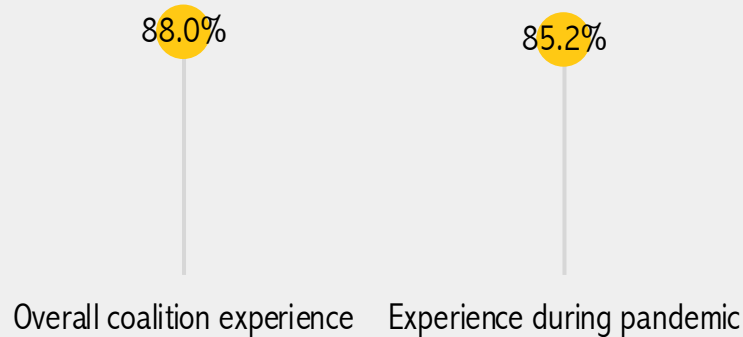
The more initiatives they took part in, the more ways they contributed to the work of Hep Free NYC.\*\*\*

Respondents participate in an average of 4.4 modalities



# SATISFACTION WITH HOW THE COALITION OPERATES

Respondents' **satisfaction** with their coalition experience remained high despite pandemic-related changes.

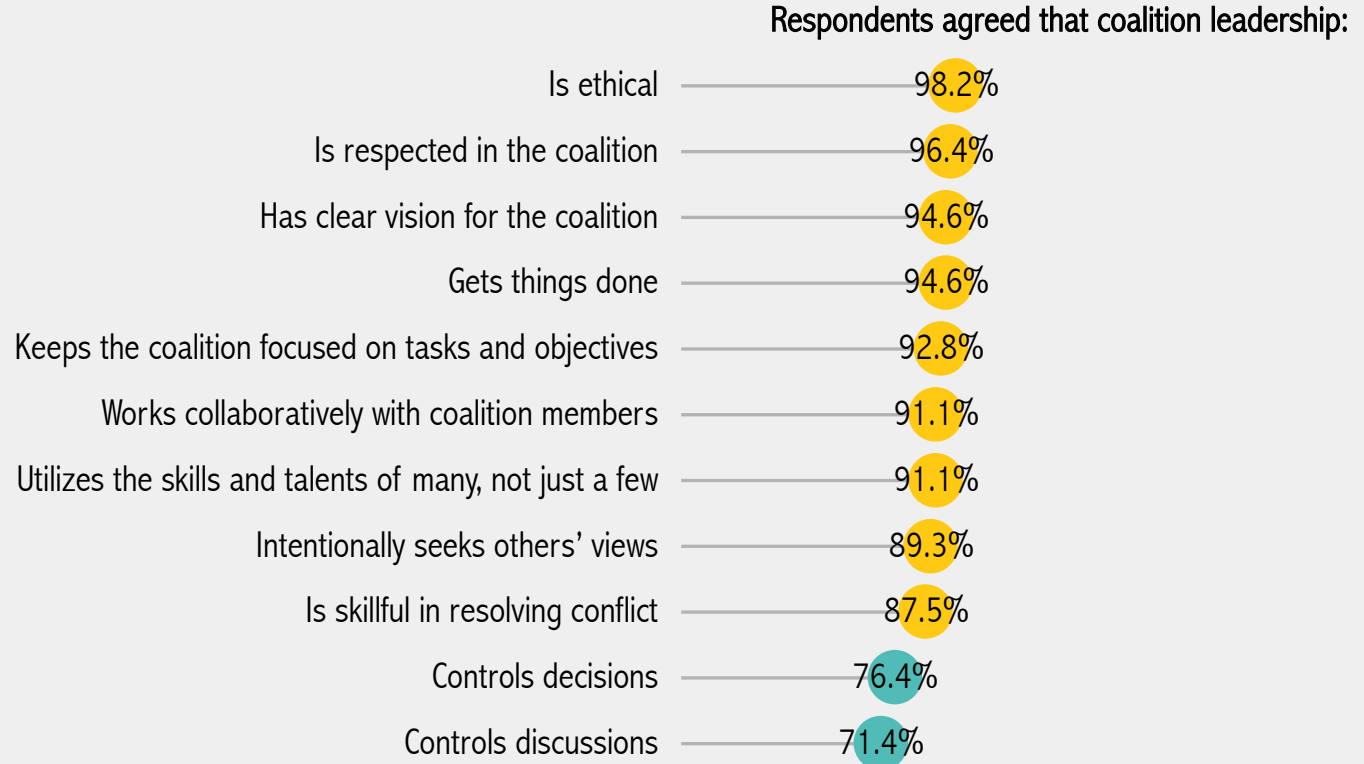


This is an incredible group which has greatly increased capacity of hepatitis care and access to care in NYC.

The resources are unmatched!! The networking provided and opportunity to connect with other community organizations to collectively work to meet our varied patient needs. Trainings are phenomenal.

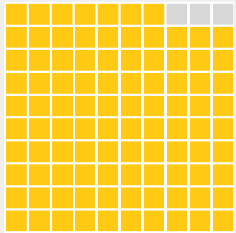
[During the pandemic] the coalition has continued its great work and expanded with the increased relevance of the telemedicine workgroup.

# SATISFACTION WITH HOW THE COALITION OPERATES

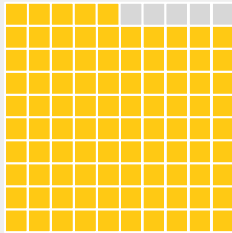


# APPRECIATION OF COALITION ACCOMPLISHMENTS, BUT LOW SENSE OF INFLUENCE

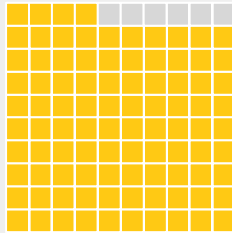
96.8% saw agreement about coalition priorities among participants



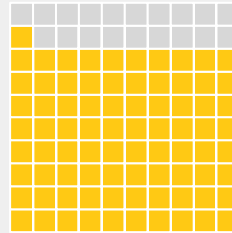
95.2% saw the coalition as essential to improving hepatitis services in NYC



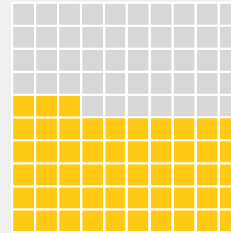
93.6% agreed the coalition has organized activities that otherwise wouldn't occur



81.3% feel that they have a voice in what the coalition focuses on



But only 53.2% feel that they have influence in the coalition's overall direction



Those who have participated in the coalition for longer\* and participate in more modalities\*\* felt that they have more influence

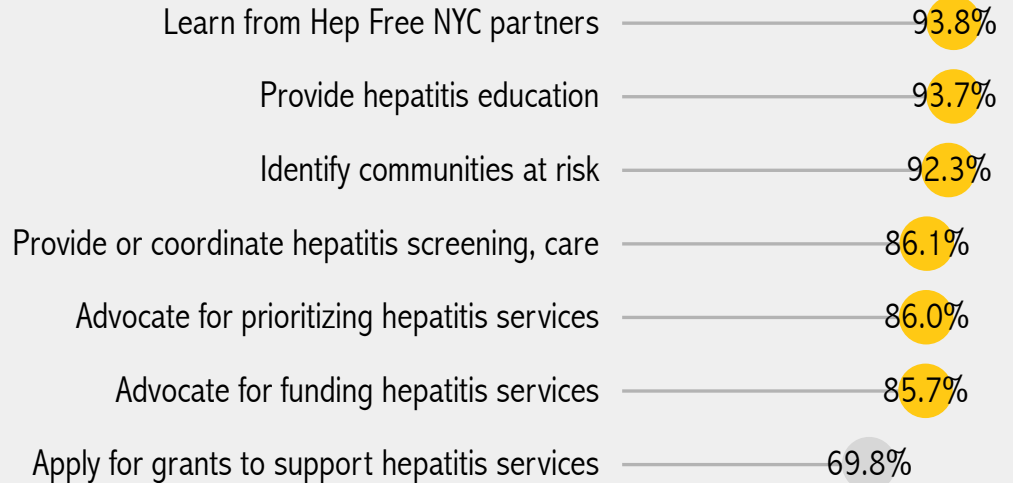
# SATISFACTION WITH CAPACITY BUILDING



I like that we are notified of all new developments regarding hepatitis C and B treatments. In addition to creative ways to reach patients for linkages to care.

Each year we grow and learn together which builds strength in our ability to be our best for the communities we serve.

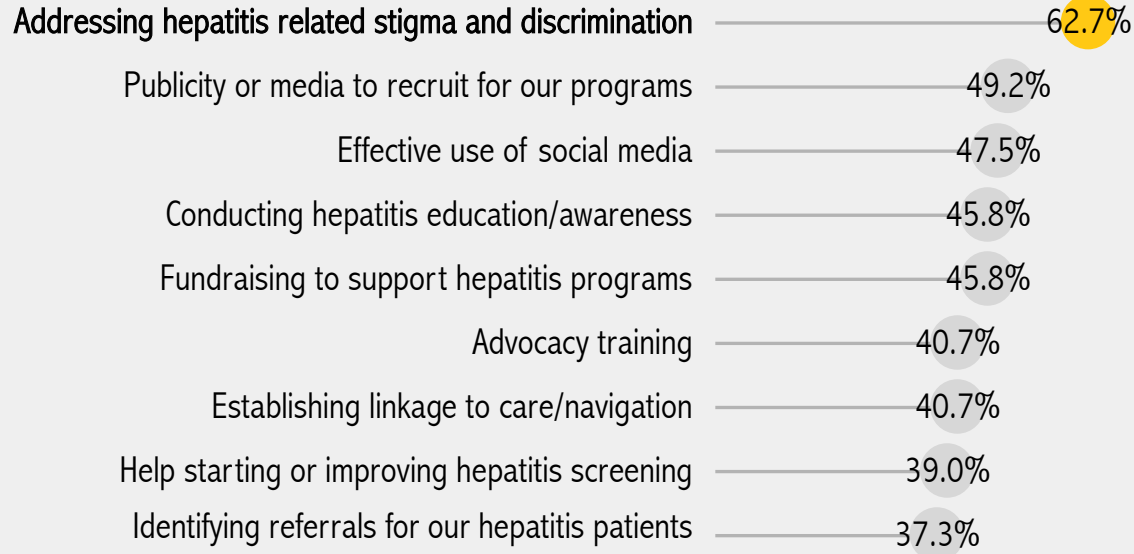
Respondents agreed that the coalition helped build their organizations' capacity to:






# INTEREST IN MORE CAPACITY BUILDING

Respondents agreed that their organizations would benefit from:



# INTEREST IN MORE CAPACITY BUILDING

- Addressing COVID-related barriers to outreach, linkage to care, and treatment
- Destigmatizing substance use as a barrier to treatment
- Addressing comorbidities involving chronic and communicable diseases
- Expanding telehealth
- Outreach to young people, LGBTQ+ identifying people
- Guidance on prior authorizations and insurance updates; how to troubleshoot insurance issues
- Supporting unhoused patients to maintain & complete treatment
- Point of care & decentralized testing



IN THE CHAT:  
What would  
you add to  
this list?

# THANK YOU!

Questions?