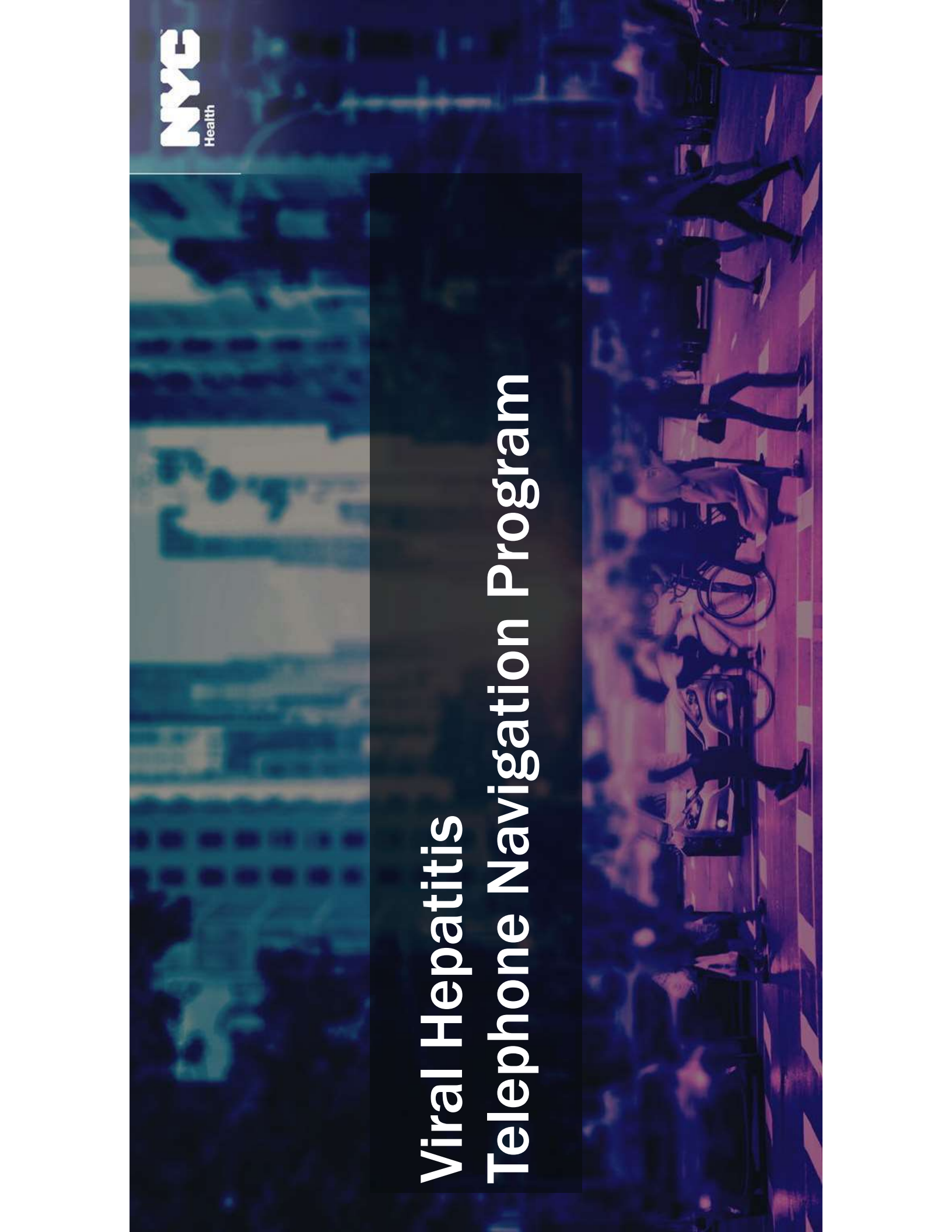
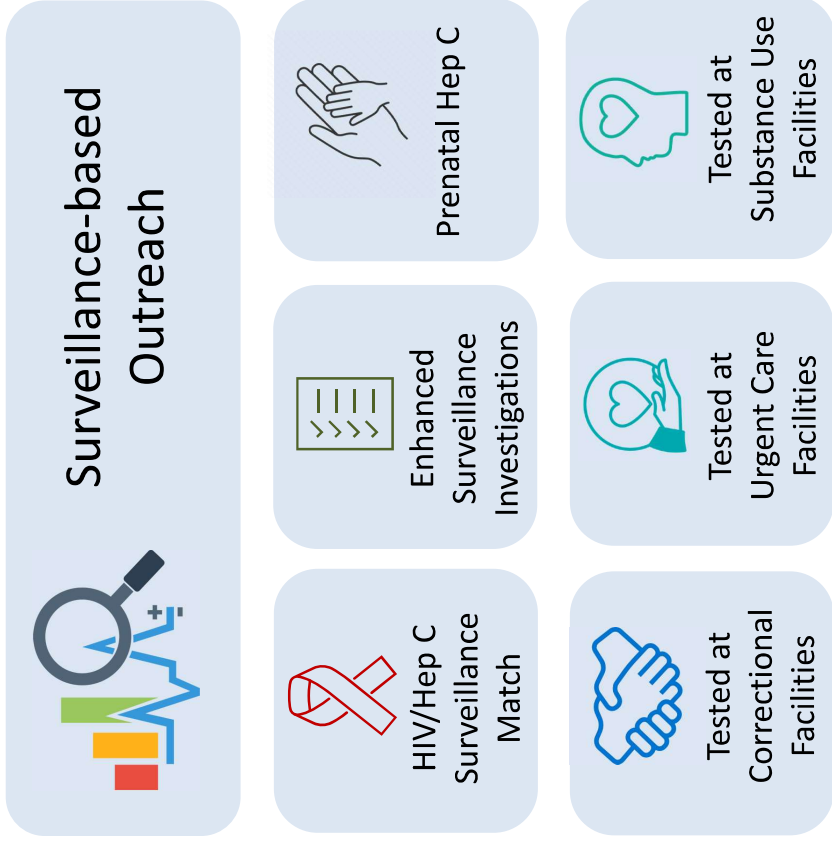


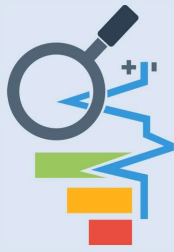
Viral Hepatitis Telephone Navigation Program



Identify Cases By Using Surveillance Data



Receive Referrals From Other Programs



Surveillance-based Outreach



HIV/Hep C
Surveillance
Match



Enhanced
Surveillance
Investigations



Prenatal Hep C



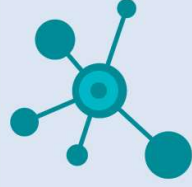
Tested at
Correctional
Facilities



Tested at
Urgent Care
Facilities



Tested at
Substance Use
Facilities



Referral-based Outreach



Perinatal Hepatitis B
Prevention Program



Public Health
Clinics

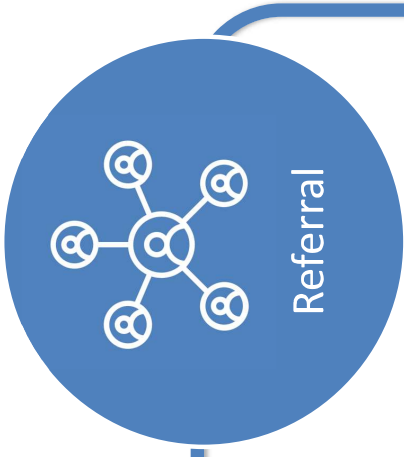


Correctional
Health Services



Routine Linkage
To Care

Telephone-based Patient Navigation



Tele-navigation Program Outcomes (February 2017–October 2022)

Hepatitis B	Outreached	Interviewed	Linked to Care*
Number of Patients	1655	780 (47%)	581 (35%)

*Newly interviewed patients are still awaiting linkage to care



Journal of Immigrant and Minority Health (2021) 23:1179–1186
<https://doi.org/10.1007/s10903-021-01240-5>

ORIGINAL PAPER



Telephone Patient Navigation Increases Follow-Up Hepatitis B Care in the Postpartum Period for Immigrants Living in New York City

Jessie Schwartz¹ · Angelica Bocour¹ · Liz Tang¹ · Farma Pene¹ · Nirah Johnson¹ · Julie Lazaroff² ·
Miranda S. Moore¹ · Ann Winters¹

Viral Hepatitis Program Capacity Building

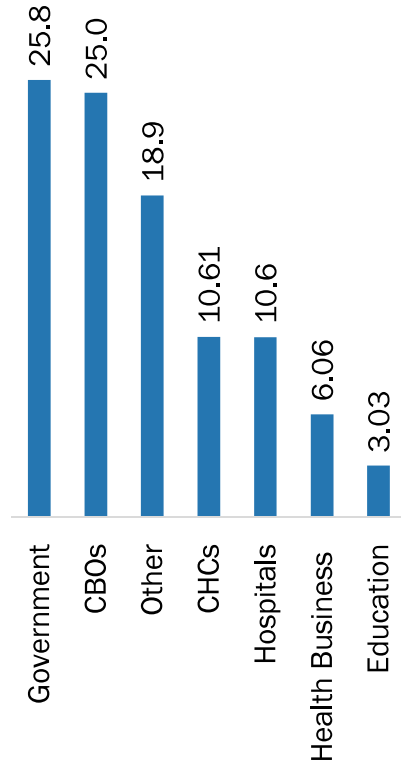
Diana Diaz Muñoz, MPH
Capacity Building Director, Viral Hepatitis Program

Bureau of Hepatitis, HIV, and Sexually Transmitted Infections
Envisioning a New York City without transmission or illness related to viral hepatitis, HIV, and sexually transmitted infections.

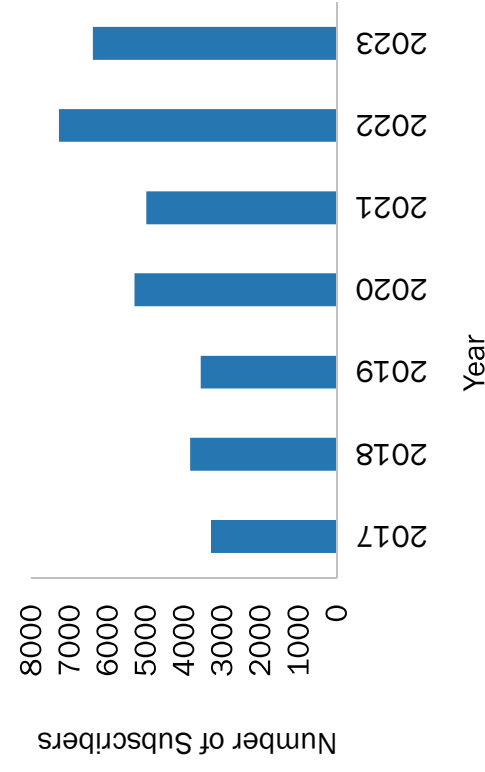
Hep Free NYC Community Coalitions and Initiatives

132	Number of participating organizations in 2023	6,616	Number of Hep Free NYC newsletter subscribers in 2023
565	Number of unique meeting attendees in 2023	19%	Percentage of highly engaged Hep Free NYC newsletter subscribers

Percentage of Hep Free NYC meeting attendees by type of organization, 2023*



Number of Hep Free NYC newsletter subscribers, 2017 – 2023



*CBOs = community-based organizations, CHCs = community health centers

2023 Training Outcomes

- **11** *Viral Hep 101 and Hep C Patient Navigation* trainings
- **221** participants
- **84** organizations

T•TAP
Training & Technical Assistance Program

- **26** hep B and hep C clinical trainings and **911** participants
- **97%** providers felt confident in treating hep C

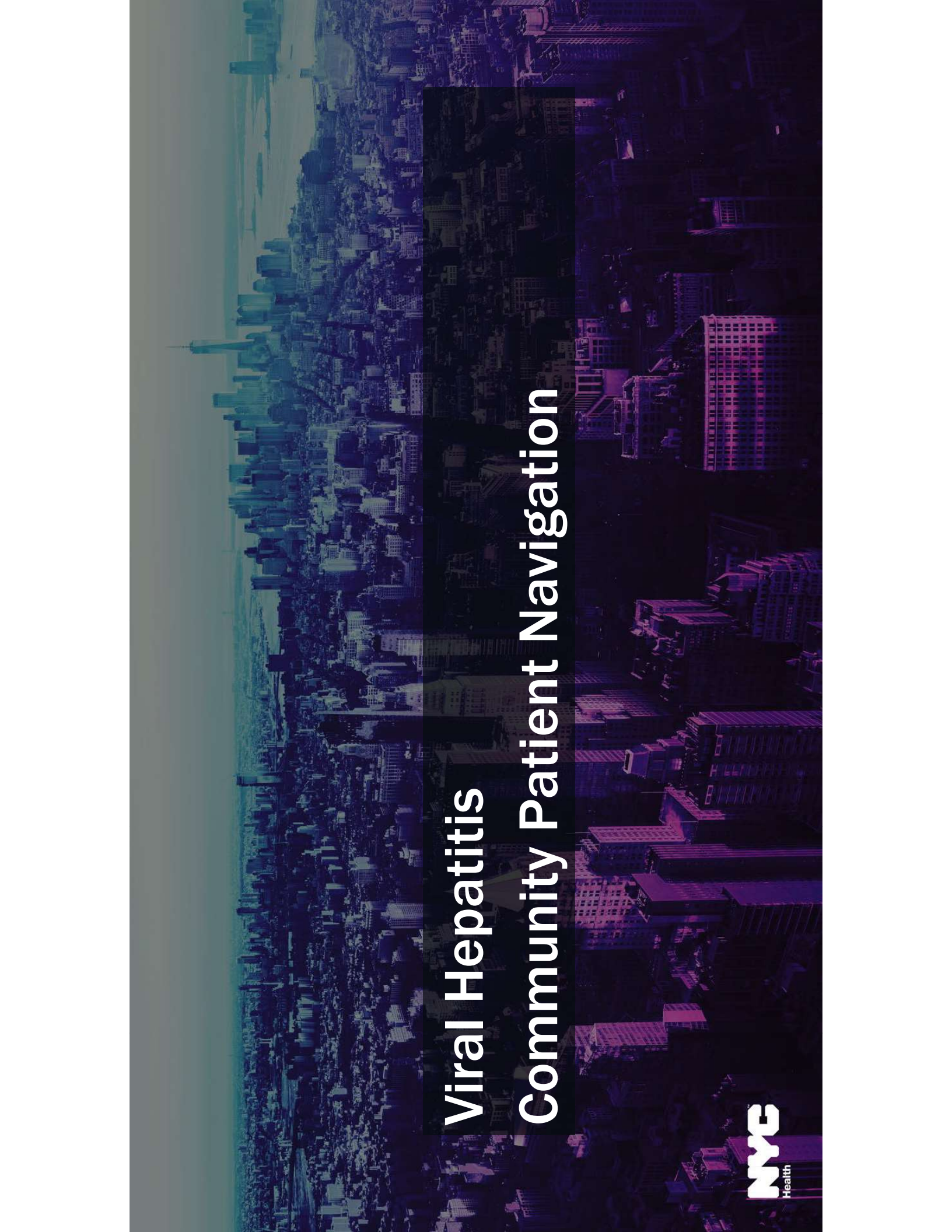
Empire Liver
FOUNDATION

- Developed online training for peer workers
- **34** hep C navigators trained

harm reduction
COALITION

- **410** care managers and health educators trained in hep C basics
- **20** organizations reached

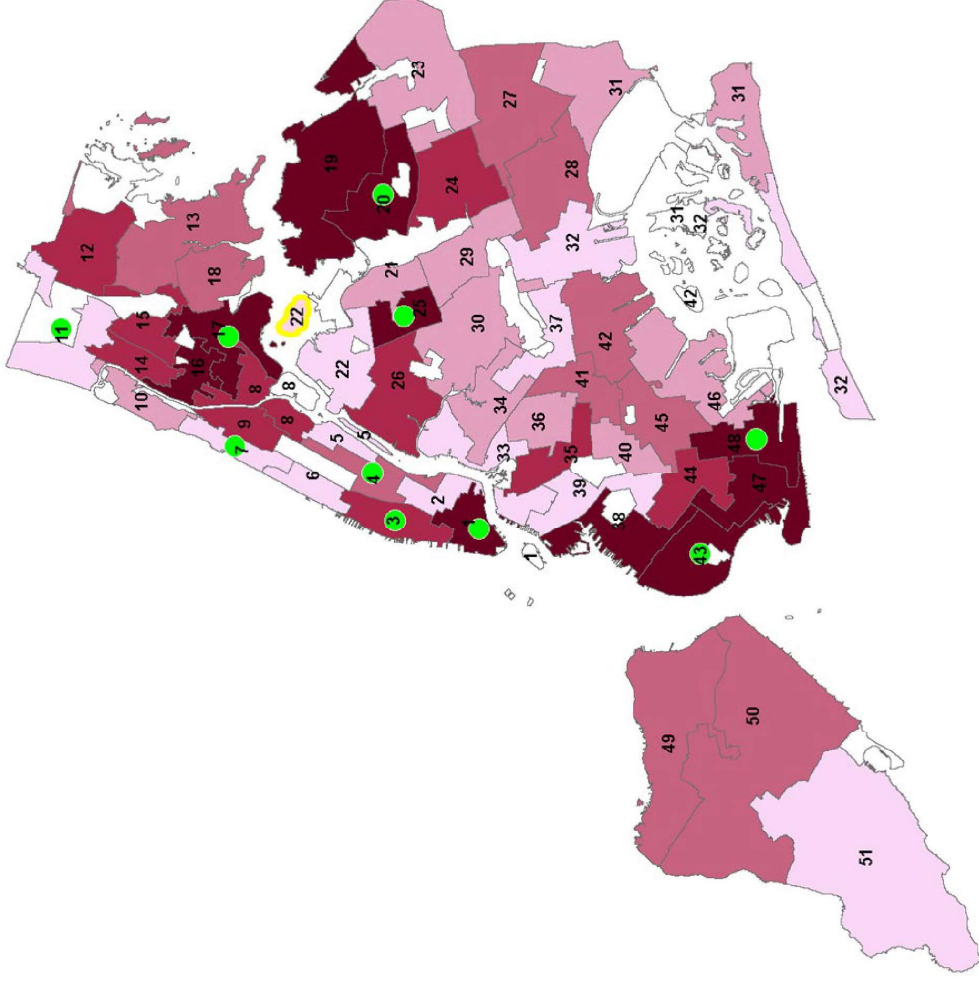
CHCMSG



Viral Hepatitis Community Patient Navigation

Chronic Hepatitis B Distribution by City Council District and Check Hep B Patient Navigation Program Sites

Number of people newly reported with hepatitis B in 2023 in NYC



Program Outcomes (July 2014- June 2023)



\$63k - \$109k
per org per year

24

Navigators
Trained

Service	Enrolled and Educated	Completed Medical Evaluation	Started Treatment*
Number of Patients	2,784	97%	93%

* Percent from treatment candidates (46%)

89%

Percentage of people who were born outside the U.S.

76

Number of countries of birth of people who were born outside of the U.S. The top five countries were **China, South Korea, Senegal, Ghana, and Dominican Republic.**

28%

Percentage of people who were uninsured

46

Number of languages other than English spoken by people. The top five languages spoken were **Chinese Mandarin, French, Korean, Chinese Cantonese, and Spanish**

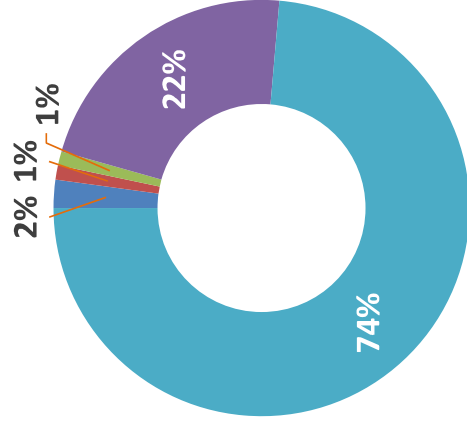


Note: Linked to care means attended a medical visit for hepatitis care. This is preliminary data and may be subject to change

2021-2022 Check Hep B Participant Satisfaction Survey

- Web-based anonymous survey available in English, Mandarin and French
- Flyers and QR code distributed to navigators to promote with participants
- 91 respondents

How satisfied are you with hepatitis B patient navigation services?



How important was the navigator in helping you find a hepatitis B healthcare provider?

